

# Report of the Risk Management Committee

Dear Shareholders

The Risk Management Committee of Bangkok Land Public Company Limited consists of 3 members, two of whom are independent directors. The Risk Management Committee has the duty and responsibility as prescribed in the Charter of the Risk Management Committee such as proposing policies and guideline for the management of the Company's risk, assessing strategic risk and following up on action plan to reduce the risk to an acceptable level.

As of 30 May 2022, which is the date this report is issued, the Risk Management Committee consists of:

- |    |                             |                                       |
|----|-----------------------------|---------------------------------------|
| 1. | Mr. Jakkapan Panomouppatham | Chairman of Risk Management Committee |
| 2. | Mr. Shui Pang Kanjanapas    | Risk Management Committee             |
| 3. | Mr. Supavat Saicheua        | Risk Management Committee             |

During the fiscal year ended on 31 March 2022, the Risk Management Committee held a total of 1 meeting whereby the details of the meeting attendance by each Risk Management Committee member are as follows:

Risk Management Committee Member	Number of Meeting Attended/ Total Number of Meeting	
1. Mr. Jakkapan Panomouppatham		1/1
2. Mr. Shui Pang Kanjanapas		1/1
3. Mr. Supavat Saicheua		1/1

During the previous fiscal year ending on 31 March 2022, the world economy was under the risk caused by economic volatility as a result of the spread of Covid-19, and several industries were greatly affected including the various businesses of the Company. The works performed by the Risk Management Committee can be summarized as follows:

1. Assessing strategic risk and following up on action plan to reduce the risk to an acceptable level
2. Reporting to the Board of Directors about the risk, management of material risk and areas which require improvement and amendment

On behalf of the Risk Management Committee



(Mr. Jakkapan Panomouppatham)

Chairman of Risk Management Committee

30 May 2022

## Risk Management

### Risk Management Policy

The Company has a Risk Management Committee to supervise in various aspects of risk for the Company by stipulating each department to supervise, follow, and assess the risk that has an impact on achieving the vision, objectives, or strategies in the business operation of the Company for the Company to have the least business operating risk.

### Risk Factors for the Business Operation of the Company

#### Demand risk

Market demand is particular important for Bangkok Land's real estate business. A benefit shortfall may result from lower projection compared to the actual demands, which will in turn cause financial and other distress for the Company. Since the root cause of demand shortfalls is from planning overestimation, the Group adopts a prudent approach in its project development planning which includes detailed consideration of benefit shortfall analysis and close follow-ups on cost overruns.

#### Operational risk

Operational risk is the risk of loss resulting from failed internal processes, which includes frauds, workplace safety, product defects, assets damages, system failure, data entry, accounting error and mandatory reporting. The Company's management adopts a proactive approach and closely involved in the day-to-day operation of the business. Internal controls are also in place to detect and safeguard operational risk wherever appropriate.

#### Currency risk

On 5 February 2021, The Court of First Instance has rendered a judgment for the Company to repay the Exchangeable Bonds and related indebtedness in the amount of USD 28.36 million and GBP 1.87 million, including interest until the date of the completion of the payment. The following analysis illustrates the effect on profit for a one percent change in exchange rate of Baht against USD and GBP.

#### Exchangeable Bonds in the USD Currency

	Amount (Baht million)	Profit effect of 1 percent rate Change
Principal debt together with the interest USD 28.36 million	949	9.49
Other expenses in an amount of GBP 1.87 million	83	0.83
New interest as of 31 March 2022	68	0.68
<b>Total</b>	<b>1,100</b>	<b>11.00</b>

### Interest Rate Risk

The Group is exposed to interest rate risk due to the impact of rate changes on interest bearing debts with floating interest rates. The following analysis illustrates the effect on profit per year of a one percent interest rate change.

	Fixed rate interest (Baht million)	Loan interest rate (Baht million)	Profit effect of 1 percent change in interest rate (Baht million)
Long-term loan	-	3,871	38.71
Provision for loss on pending lawsuits	527	-	-

### Risks from liquidity

Liquidity risk is the risk that the Group will encounter difficulty in raising fund to meet its commitments and operating requirements. Liquidity risk may arise from situations in which the Group cannot find customers or buyers of its products or assets on a timely basis at times of poor market liquidity. The Group takes a conscientious approach when deciding its sources and applications of funds to ensure sufficient liquidity to meet its obligations.

## **Business Sustainability Development**

### **Policies and Goals for the Sustainability Management**

The Board of Director intends to manage the organization efficiently and achieve the objectives and believes that by maintaining a high standard of business ethics and by following good corporate governance practices will provide a strong background for the long-term success of the Group. The qualifications of the good corporate governance consist of:

- Honesty,
- Transparency,
- Independence,
- Responsibilities to the duties,
- Fairness, and
- Social responsibilities.

This corporate governance principle has reflected the values, guidelines, and direction that will help boost the confidence in business enabling competition with ethics, international standard, legal compliance, and in accordance with the regulation on the good corporate governance under the SET's regulations and the guidelines of the SEC.

### **Management of Impacts on the Related Persons in Business Circle**

#### **Equal Treatment of Shareholders**

The Board of Directors acknowledges that it is its duty to maintain an equal treatment to all groups of shareholders of the Company, individual or institutional. Basic rights of shareholders are outlined under the previous section - "Right of Shareholders".

To protect the equitable rights of all shareholders, the Group Company prohibits directors, and staff to use inside information acquired at work conflict for personal benefits. Directors and all employees are not allowed to conduct a connected transaction that may have of interest with the Company and its subsidiaries. If it is necessary, for the benefit of the Group, to conduct a connected transaction, it must comply with all the SET rules, procedures and disclosure of connected transaction by a listed company.

#### **Stakeholders in the Supply Chain Analysis**

The Board of Directors understands the importance of fair treatment to all stakeholders such as customers, employees, suppliers, shareholders, investors, creditors, community, the government, competitors and external auditors. Company respects the rights of all stakeholders and provides channels for stakeholders to communicate with the Group Company for unfair treatment and misconduct complaints. Procedures and practice on treatment of major groups of stakeholders are summarized next.

#### **Shareholders**

The Company strictly adheres to the practice of treating all shareholders equally. Details of shareholders equal rights are disclosed in previous sections on "Rights of Shareholders" and "Equitable Treatment of Shareholders". All businesses of the Group are operated with honesty, prudent financial management and good business ethics as to ensure that the shareholders continue to receive the highest benefits.

## **Customers**

The Company appreciates the correlation between the success of its business and customers' satisfaction. The Group Company provides its customers high standard products as well as services at fair and competitive prices and provides the best service to the customers of the Company including executing its commitments according to the agreement with its best efforts.

## **Employees**

Company recognizes the contribution of employees for the success of the Company. It is the Group Company's policy to treat all staff members fairly in relation to remuneration, welfare, training, and discipline. Company adopts a decentralized policy on matter concerning staff welfare and development. Individual companies within the group are given flexibilities to set their own detailed schemes according to the need and specific working conditions of each entity.

The Group Company encourages employees to attend various work related outside courses. Selected employees are eligible to attend workshops and seminars presented by experts and academics to strengthen effectiveness and teamwork whereby the average training hours for the executives who is not a director is 12 hours for this year (especially for the people responsible for the supervising an accounting process, the "accountant", has received a training to further develop the accounting knowledge for no less than 6 hours a year). Company also provides in-house work-related training programs, talks and activities at regular intervals on selected functional areas with the aim to assist professional development of individual employees and to strengthen the general work performance of the staff.

The Group Company pays proper attention on the general well-being of its employees. Individual companies within the Group organizes their own recreational events and activities with the aim to help balancing work and leisure of the workforce. Company also employs appropriate safety measures in all its work places to prevent accidents, injuries and other related health issues.

## **Creditors**

Company's policy is to equally and fairly treat its creditors and lenders, all creditors will be treated fairly and equally in accordance with agreed terms and conditions.

## **Suppliers**

The Group adheres to the policy of equitable treatment to all suppliers and honors all commitments as stipulated in agreements with suppliers. Company also avoids choosing suppliers with conflict of interest to connected persons of the Company and its subsidiaries.

## **Competitors**

The Company respects fair and ethical competition practices in treating its competitors. The Company never uses any unethical and fraudulent means in acquiring trade and related secrets as well as businesses from its competitors.

## **Community, Social, and Environment**

Company cares about the society and the environment which is a basis to be a good corporate citizen. The Company promotes the use of alternative energy through its operation, and all its project layout, construction and landscaping designs meets high standards of environmental protection. The Group Company installs effective waste management, sewerage systems and flooding controls in all its housing and investment property projects. The Muang Thong Thani housing estate and IMPACT exhibition facilities are good examples to display the high standard of practices adopted by Bangkok Land on its commitment to good environmental care and protection.

## **Intellectual Properties or Copyright**

The Company has a policy to comply with the laws relating to not violating the intellectual property rights or the copyrights including not supporting the employees does any acts which is a violation of the intellectual property rights of others without permission.

## **Measures to Inform Intel and Informer Protection Mechanism**

The Company has a policy to protect every group of stakeholders by stipulating measures to inform intel and informer protection mechanism. There is a measure to keep the information of the informer confidential by submitting such matter directly to the Chairperson of the Audit Committee via post-delivery at the Company's address

## **Sustainability Management in terms of Environment**

### **Policies and Guidelines relating to Environment**

As the Company committed to be a good corporate citizen, the Company cares about the society and the environment. Bangkok Land promotes the conservation of energy within its operation, and all its project layout, construction and landscaping designs meet high standards of environmental protection. The Group Company installs effective waste management, sewerage systems and flooding controls in all its housing and investment property projects. The Muang Thong Thani housing estate and IMPACT exhibition facilities are good examples to display the high standard of practices adopted by Bangkok Land on its commitment to good environmental care and protection.

## **Result from the Environmental Operation**

### **The reduction of energy use in the organization**

Resulting from the global warming crisis which is becoming more pressing day by day whether warmer climate or irregularities in season change which impacts the livelihoods and higher energy costs. Impact Exhibition Management Company Limited thus launched programs to reduce energy usage in the areas for conference, seminars, exhibition, and catering as well as instill the values for everyone in the organization to be concerned and partake in the reducing the use of energy, reducing the impacts from global warming, and complying with the laws by continuously plan for changes such as switching to LED lights which save the energy and the change the air curtain which is an equipment help prevent air inside from going outside to preserve the temperature inside to conserve the energy and the BBP usage control project.

Summary Report on the Energy Conservation Operation in the year 2021

- IMPACT sets a goal to the reduce energy usage by 4 percent from the year 2020, and actually reduced by 16.57 percent.
- Reduce the use of the electricity energy equal to 2,944,242.16 kWh.
- Cut the expenses in the estimated of Baht 10,775,926.31.
- Comparable to the reduction of energy usage of 2 story houses having 16 Square wa usage area in an amount of 7,361 houses which is equal to reduction of greenhouse gas of 5,248,203.49 Kilo Carbon.

### **Installing of Solar Cell, Using Clean Energy, and Reducing the Greenhouse Gas Emission**

Working to support the use of the solar cell system in the form of solar rooftop which converts natural energy such as sunlight to electricity which save energy related expenses and does not cause air pollution which may be caused by electricity generating process. The solar cell system can be used sustainably as it is an energy channeled from the sunlight directly which is infinite.



### **Solar Cell Installation in Various Areas**

- IMPACT CHALLENGER, IMPACT FORUM building, IMPACT IN DOOR PARKING 3 car parking building  
Having generating capacity at 1,062.84 kW by Impact Exhibition Management Company Limited
- COSMO BAZAAR Phase 1, COSMO BAZAAR Phase 2 (installation in process)  
Having generating capacity at 969.84 kW by Bangkok Land Agency Company Limited
- COSMO OFFICE PARK (installation in process)  
Having generating capacity at 165.24 kW by Bangkok Airport Industry Company Limited
- BEEHIVE LIFESTYLE MALL (installation in process)  
Having generating capacity at 369 kW by Bangkok Land Public Company Limited

### **Waste Sorting**

Impact Exhibition Management Company Limited, the operator of the IMPACT Exhibition and Convention Center has changed the trashcan system from single trashcan to waste sorting trashcan with systematic sorting using the 4R principles which are reuse, repair/recover, reduce, and recycle for taking contaminated waste to be managed correctly without further contaminating water source or soil, and bring uncontaminated waste to further utilize to maximize the benefit, reduce impacts on the environment, support public image, and align with the sustainability practice.

Summary of the amount of “recycle trash” received from sorting in the exhibition buildings in the year 2021

- Plastic bottles in total of 398 kg
- Paper box in total of 927 kg

### **Waste Water Management in Muang Thong Thani Area**

As the area in Muang Thong Thani is large comprising of residential building group, offices, exhibition halls, and retail shops, there is a design to install the central waste water management before being released to the nature to create balance to the ecosystem and not impacting the environment and complying with the laws which the waste water to be released from the projects to the nature must pass waste water treatment to be in the standards as prescribed by the law.

- Maximum waste water management is at 7,500 cubic meters per day.
- In the year 2021, there were waste water treated in an amount of 561,250 cubic meter.

### **Reduction of Plastic Use**

In the present, there are many uses of plastic in daily life causing many plastics wastes on a daily basis as well. It is well known that plastic waste is difficult to decompose or eliminate which results in environmental impacts and pollution problems which leads to global warming. Impact Exhibition Management Company Limited who sets goal to sustainable development realizes the changes in global environment and global warming and has campaigned to the mitigate global warming by supporting to reduce the use plastic such as by replacing plastic bag with cloth bag, not giving out straws in restaurant, replacing the food container to bio-degradable container including utensils used for food consumption such as container, food box, straws, glass, spoon and forks, and napkin.

- There are 40 types of the bio-degradable food containers in use
- This covers the entire catering process and restaurant groups within the IMPACT chain.

### **Level 2 Electric Car Charging Station Service**

Impact Exhibition Management Company Limited sees the importance of electric cars which is an innovation that cares for the earth and thus open 8 level 2 electric car charging stations together with the

having 8 electric cars ready to rent to provide electric car charging stations and car-sharing service to the customers who participates in the event or use other services in the center which is part of IMPACT's ambitions to develop and move the business forward by adhering to sustainable development to respond to the customer's wants together with taking care of the environment.

The 8 level 2 electric car charging stations are:

- |                                   |                                |
|-----------------------------------|--------------------------------|
| 1. The Portal Lifestyle Complex   | 2. Indoor car parking building |
| 3. P3 indoor car-parking building | 4. The Challenger Building     |
| 5. Beehive Lifestyle Mall         | 6. Novotel Bangkok Impact      |
| 7. ibis Bangkok IMPACT            | 8. Cosmo Walk                  |
- The charging of electricity charges only Baht 50 per hour via application Evolt.
  - For the 8 electricity cars for rent, those who want to use the service can reserve the car via application Haup.

### **Bicycle Patrol**

The executives of the Impact Exhibition Management Company Limited has a policy to make IMPACT Muang Thong Thani a safe space and thus appoint the City Management which is the agency responsible for the inspection of the traffic and safety around Muang Thong Thani. In this regard, to be aligned with the environmental policies and help reduce environmental pollution, the patrol working group thus use the bicycle as the vehicle to perform the patrolling work in many areas instead of cars and motorcycles as it has more mobility due to the lessor speed. This also helps reduce the use of fossil energy and air pollution from such energy.

### **IMPACT Loves the Earth: Pass on the Clear Plastic Bottles to Recycle**

As the executives of the Impact Exhibition Management Company Limited were informed about the amount of clear plastic bottles in the IMPACT Exhibition and Convention Center that were trashed, they appointed the operational team to set up a management to solve such problem according to the Corporate Social Responsibilities and environmental protection by set up a collection point and separate between the bottle and the caps for an easier recycling process. This is also an activity for the employee to realize and jointly conserve the environment thereby reducing the trash-related problems in the society.

### **IMPACT to Use Automatic Food Decomposer to Convert Waster to Fertilizer**

As it is well known that the other than being a location and facility for the hosting of activities, IMPACT also offers food and beverage services. In each of the event, there will have food waste from the preparation and dining. IMPACT viewed that those food waste are in fact resources which can be transformed for value and thus use technologies to transform such waste into fertilizer for the organic vegetables' farms and others. Moreover, this technology helps reduce environmental problem by reducing greenhouse gas which is the cause of the global warming crisis by 315 CO<sub>2</sub>ep per day or 115 tons per year. The food waste can be converted to the 20 kilograms of fertilizer per day or 7,300 kilograms per year which is equal to growing of 28 trees a year or 10,220 trees per year. All of this support the operational policies that aims to achieve sustainable development.

### **Hotel Sustainable Project by Novotel Bangkok Impact**

NOVOTEL BANGKOK IMPACT within the Bangkok Land Group sees the importance in sustainability and to reduce the impacts the business operation has on the environment by providing service and choose a product that is environment-friendly together with the direction for energy conservation and trash reduction to protect the earth by considering economic, social, and environmental factor to be the core of business operation responsibly to the employees, community, and the surroundings through the followings:



## **Effective Waste Management**

The hotel has a waste sorting system and waste sorting room for plastic bottles and paper box for further recycling.

## **The use of Biodegradable Product or Packaging**

The hotel uses the bag that helps save the earth and is environmentally-friendly. In each instance, there would always be an inquiry upon the customers if they would like a plastic bag to reduce the use of resources. Furthermore, the products used in the hotel are products derived from the nature in an environmentally-friendly packaging and naturally decomposable.

## **“We say No to Straw” Projects**

This is a reduction of straw usage in hotels in every time a beverage is served unless requested by the customer in which the straw used will be biodegradable which is environmentally-friendly.

## **Works towards the Reduction of Resources Use for only Necessities**

The hotel campaigns for the travelers to reduce the change in bedsheets or towels every day to conserve energy from washing of such bedsheets or towels whereby the hotel will provide the sign on the bed.

Replacing All Plastic Water Bottles to Glass Bottles in the Guest Room

## **Economic Operating Result**

### **Supporting of the Employment of the People within the Community and Students**

Impact Exhibition Management Company Limited supports the hiring of people with the community continuously to generate income and employment for the people in the nearby community creating good relations between the Company and the community and also providing revenue for the students by hiring them during the holidays including providing income for the students interning at the Impact Exhibition Management Company Limited to provide the support for daily expenses of the students.

(In the year 2021, there were daily 5,109 daily workers accounting to 63,675 working hours)

## **IMPACT Farm Project**

This project comes from the love and care for the health in which the IMPACT Farm is ready to provide organic fruits and vegetables to the market and consumers as well as to use in food preparation to the customers of the restaurant in the IMPACT Group and IMPACT catering which can be considered as providing revenue-generating assistance to the farmers by purchasing the organic fruits and vegetables from farmers in the local farmers under the new economy theory group in Chiangmai in total of 69 farmers. Initially, the first launch products are comprised of lime, salad vegetables, local vegetables including bananas, rose apple, and guava.

The purchase was made in a market price to provide the support for the farmers to generate the income within the community and that there would be enough organic goods for the customer's demands. Although the costs become higher, and the profits reduce, from the long-distance shipment, but above all, and more important than the business, is the true consideration for making people to have good health, good quality of life, and live happily for themselves, the family and the customers to have organic food to consume. The farmers would have income and encouragement to continue farming organically. The environment is protected by the people in the community. This small starting point would lead to the bigger picture in the future for sustainability.

## **The 50 Rai Banana Farm Project**

With an objective of the executives to convert 50 Rai empty lands near the Muang Thong Thani Lake to a utilized land, there is a proposed project to grow bananas on the lands whereby the operating team manages the project by transforming the lands for agricultural uses. The project team assists in the banana's

plantation by selecting 2 banana variations from Nakhornnayok province which are Pisang Awak banana and Cavendish banana. Both are low-cost, easy to maintain, and fast to agriculture. The project of growing more than 10,000 bananas not only will create utilization of the land, but also once ready to cultivate it will help reduce the cost of the IMPACT kitchen which will have fruits readily available to serve the customers in catering and other services as well as sharing with employees and communities as appropriate.

### **Organic Farming for IMPACT's Restaurant**

The executives of the Impact Exhibition Management Company Limited has policy to use the empty lands near the Muang Thong Thani Lake to grow vegetables for the IMPACT's restaurant group which will be a reduction of costs to purchase the raw materials such as fresh vegetables to cook for the customers. This project is operated by the city management. In the initial phrase, there will be an agriculture of the vegetables as ordered by the restaurant in Thonglor which will be the normal vegetables in cooking such as morning glory, kale, guisha, aubergine, basil, and coriander. Later, kos lettuce has been started planting. When the vegetables are fully grown, they will be cultivated and deliver to the cooking team and the restaurant in the group by the operating team to cook for the customers.

### **Social Operating Result**

#### **IMPACT Muang Thong Thani offers 100,000-square-meter Challenger halls to Ministry of Public Health without rents**

Mr. Shui Pang Kanjanapas, Chief Executive Officer of Bangkok Land Public Company Limited Group, shares his concerns over a new wave of the virus outbreak that not only affects every walk of life and the nation as a whole but also exacerbates shortages of hospital beds and intends to give support to the government and COVID-19 patients.

Thus, he offers IMPACT Challenger boasting upwards of 100,000 square meters for help Ministry of Public Health to consider as a field hospital location to care for the COVID-19 patients without rents and become the largest field hospital in Thailand and expected to be able to accommodate up to 5,200 patients with its large size. After the Cabinet approves to make the Challenger a field hospital, the Challenger has been cleaned and adjust the location as well as hand the location over to the Ministry of Public Health supervision for disease control standards. In this regard, there are all equipment including HVAC systems, wastewater treatment, fast, reliable internet connections, and CCTV systems as well as an installation of internet signals with cooperation from other private sector which is a full-house facilitation with a hope to help the society, the nation, and the public health safety of the people.

#### **IMPACT Speed Park Donates Proceeds to the Pakkred Home for Boys in Nonthaburi**

Impact Exhibition Management Company Limited by IMPACT Speed Park join in a donation from selling of go-kart purchase on Valentine's Day to the Pakkred Home for Boys in Nonthaburi with its operators to join in the handover of proceeds. This CSR activity is one of the true intentions of all IMPACT staff from all departments, to carry on contributing corporate social responsibility in the future under the "IMPACT Touching Heart Sharing" project.

#### **The members of the Nonthaburi Children's Home express gratitude for IMPACT's members**

Impact Exhibition Management Company Limited led by the representative from the Corporate Communications team, donated all necessary items which were donated from employees to the Nonthaburi Children's Home. With the cooperation between the management and staff members, there were many items donated.

### **IMPACT donated old calendars to produce braille materials for the blind**

Impact Exhibition Management Company Limited and companies within the Bangkok Land Group made a donation of more than 1,000 old calendars to the Educational Technology for the Blind Center in Nonthaburi to produce braille studying materials for the blind. Corporate Communications team travelled to handover over 1,000 old calendars to the Educational Technology for the Blind Center in Nonthaburi to commence the production of braille studying materials.

### **IMPACT donates new and used items to Baan Nokkamin Foundation**

Employees of the Impact Exhibition Management Company Limited and companies within the Bangkok Land Group handed in all donated goods for second-handed and new items to Baan Nokkamin Foundation. The foundation has brought a car to carry them and said that they would be sent to Leuua-Kor Project where new items will be given away while used items that are in good condition will be sold to raise money where 50 percent of the earnings will be given to Baan Nokkamin Foundation for children's expenses, another 20 percent will be given to Christian association, and the remaining 30 percent will be donated to Leuua-Kor Project to support the operation of the Kids-Gym to support sport activities for children in the community and further management in the Leuua-Kor Project.

### **IMPACT supports gifts for Children's Day**

Impact Exhibition Management Company Limited by Corporate Communications Department represented the Company to deliver baked goods from IMPACT Kitchen to 4 educational institutes and schools in Nonthaburi and Bangkok, including Klong Klua School, Jatujak Youth Center, Donmuang Youth Center, and Suan Oy Youth Center to celebrate the annual National Children's Day for the year 2022.

### **Donation of old towels, pillow sheets, and bedsheets for dogs and cats' medical aids**

Another benefits that many might not know is that the towels, bedsheets, and pillow case that are no longer in use can help for stray dogs and cats in their recovery after surgery and other medical needs. Impact Exhibition Management Company Limited by Corporate Communications Department invite everyone to make merit by donating old towels, old pillow sheets, and old bedsheets for dogs' and cats' surgical operations and wound dressings for "Soi Dog Foundation" [www.soidog.org](http://www.soidog.org) which is located at No. 167/9 Moo 4 Soi Mai khao 10, Sub-district Mai Khao, District Tlang, Phuket.

### **IMPACT Appreciates Your Good Deed: IMPACT members to donate old lottery tickets**

Impact Exhibition Management Company Limited by the Real Estate Department has prepared drop off locations to drop off old lottery tickets for children with special needs at Huay Mu Temple in Ratchaburi province to make funeral flowers, hats, and vest.

### **Blood Donation Service Point**

Impact Exhibition Management Company Limited by human Resources together with the Thai Red Cross arranged for the blood donation activities continuously for 4 times a year by inviting the employees of IMPACT and the companies within the Group as well as the general public to join in blood donation which have been met with good response as a providing of assistance for the people in the society.

### **At Muang Thong Thani, we never leave anyone behind**

Based on the spread of the Covid-19 that is still alarming and the infected numbers remains high, for the safety and the prevention of the spread in the Muang Thong Thani area, Muang Thong Services and Management Company Limited (MSM), a company in the Bangkok Land Group, as the manager of the Popular Condominium in collaboration between The Ministry of Public Health on providing free COVID-19 tests for the condominium's residents with the employees of the MSM provides convenience for every resident.

### **Nonthaburi Vaccination Site ready to open at IMPACT**

Impact Exhibition Management Company Limited realized the prevention and immunity building to prevent the spread of the COVID-19 as important, it is thus welcome and collaborated with the Nonthaburi province by providing the support in a form of IMPACT Exhibition and Convention Center and the IMPACT Arena for the Nonthaburi Provincial Public Health Office for the opening of the Nonthaburi Vaccination Site for the students and the public under the campaign Nont Prompt, Nont Students, and Nont Kids.

### **The granting of rights and equality for people with disability**

Muang Thong Services and Management Company Limited sees the importance of the rights, freedom, and human dignity of the people with disability and thus intend to and support a hiring of people with disability and providing assistance needed for this type of employees specifically, and the exhibition centers have been designed to accommodate the people with disability to be the connecting point allowing the people with disability to enter into the society, connection, education, occupation, access to news and livelihood of an able person.

- In the year 2020, there are a hiring of 14 disabled people.
- In the year 2021, there are a hiring of 12 disabled people

### **Internship Programs**

Muang Thong Services and Management Company Limited by the human resources welcomes students from Chiangmai University, Kasetsart University, and Bansomdejchaopraya Rajabhat University to intern and learn under the project “Kla MICE” with an objective to allow students from various institutions to learn and have a hands-on experience to be the next generation personnel in the MICE industry.

### **Community Dog Project Muang Thong Thani**

Stray dog problem remains a problem that is still yield an effect on the society and the communities nearby. IMPACT Exhibition MuangThong Thani thus organized a community dog Muang Thong Thani project with a support from the Bangkok Land Public Company Limited, IMPACT Exhibition Management Company Limited, SOS Animal Thailand Foundation, Department of Livestock Development, and Pakkred City Municipality Nonthaburi province to reduce complaints resulting from problems arising from dogs which is a guideline to sustainably solve the problems in the area using the community model where every sector has a chance to handle the living, feeding, castrating, giving rabies vaccines to the dogs in the Muang Thong Thani area.

The handling of the dogs under this project is in according to the laws relating to animal protection where all of the dogs will receive a rabies vaccination, fleas control, collar, and shirts according to its behaviors which includes red collar and shirt means that the dog is moody, fearful, and should not be pet; the yellow shirt and collar means that they are cautious and can only be pet by the people they are familiar with; and the green shirt and collar means that they are friendly to everyone. There are currently 70 dogs in the project which includes 23 dogs in each IMPACT’s building combined, 40-50 dogs residing in the Popular Condominium. There are plans to expand the project to the areas around the Muang Thong Thani.

- In the year 2021, the goal is to reduce the complaint about stray dogs within the Muang Thong Thani area to not exceeding 5 times, there were 2 complaints made.
- The total castration of dogs were 25 dogs.
- The total rabies vaccination were 53 dogs

## **CORPORATE SOCIAL RESPONSIBILITY**

### **Policies and Guidelines for Corporate Social Responsibility**

At the time of making this report, no written procedure manual has been prepared at the time of preparing this report although there has been a continuous policies’ implementation. In view of the Group’s organization structure and nature of its current business, the Board of Directors believes that the current arrangement is appropriate and adequate.